

# Terms and Conditions of the Warranty

## Definitions

“Standard” means MILMEGA commercial product which, from time to time, appears in its official marketing literature. It precludes product specifically designed to a Customer requirement.

## Scope

MILMEGA Ltd warrants to the owner of any standard, SERIES 2000, power amplifier product, purchased from MILMEGA, its authorised dealers or resellers, that it will be free from defects in material and workmanship for a period of 5 years from the date of original shipment.

Should you encounter a problem within your first 5 years of ownership, we will have the unit collected and guarantee to apply our reasonable endeavours to have it repaired, and available for return, with 48 hours of receipt at our UK facility. All costs associated with the activity will be borne by MILMEGA Ltd.

It is necessary for Customers to comply with the terms and conditions laid out below so that they may enjoy the benefits of the warranty.

## Terms and conditions

MILMEGA Ltd, or one of its authorised service centres, will, at its option, repair or replace any unit or component covered by this warranty which becomes defective, or malfunctions, under normal use / service during the period of this warranty, at no charge for parts, labour or shipping to the owner.

Components, or units, replaced under the terms of the warranty shall continue to have the benefit of the unexpired portion of the warranty only.

This warranty does not cover damage from customer accidents, misuse, abuse, misapplication, operation with incorrect AC voltage, operation with faulty associated equipment, unauthorised use by third parties other than the original customer, modification or alteration without prior factory approval, service by an unauthorised Service Centre and performance deterioration which will occur due to normal usage.

Units on which the serial number, or anti-tamper labels, has been removed or defaced are not eligible for warranty service. Evidence of alteration, erasing, or forgery of proof-of-purchase documents will be cause to void the warranty.

Units damaged due to the absence of routine maintenance, as defined by MILMEGA Ltd in the product handbook, are not eligible for warranty service.

When product is to be returned for warranty service a return authorisation number must first be obtained from MILMEGA Ltd. A description of the problem, as specific as possible, should be attached to the request for the return authorisation number.

## **Transfer of Warranty**

This warranty can be transferred to any new owner by informing MILMEGA within 30 days of ownership transfer.

MILMEGA may, at its discretion, request that the amplifier is first returned to the factory, freight prepaid, to establish the condition of the amplifier and suitability for continuing warranty cover. Failure to notify MILMEGA Ltd within 30 days will be cause to void the warranty.

## **Protection of Warranty**

To protect your warranty we recommend you:

1. Ensure the product is serviced in accordance with the guidance laid out in the product handbook.
2. Avoid unauthorised modifications to the product
3. Report any faults to MILMEGA Ltd, or the nearest authorised dealer, as soon as they occur.

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